

Increasing Rural Behavioral Healthcare Through a Network of Care



What is a Network of Care?

The use of telehealth to provide access to multiple local providers-- all in one place.

Benefits of a Network of Care

Quicker approach to care through remote access

Increases access to specialized services

Reduces conflict of interest and dual relationships in small communities

Improves matching of payers and credentialed providers

Implementing a Network of Care

- Build relationships between providers and between providers and support staff
- Communicate regularly
- Use centralized scheduling tools to improve communication between clinical staff and administrative staff
- Embrace technology
- Use a telehealth platform that allows for active administrative support
- Designate specific times for access to manage flow
- Manage clinical capacity across the entire service area in one place

Kathleen Burnell, MA, NCC LPC, LAC
Behavioral Health Director
Axis Health System
kburnell@axishealthsystem.org



970.252.3200 | axishealthsystem.org